**Madhu**

**NetSuite Techno Functional Consultant**

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**Professional Summary:**

**NetSuite Consultant** with 6 **plus years** of IT experience on implementing Enterprise Resource Planning (ERP), developing NetSuite customizations, Suite Scripts, Integration, Administration and Customer Relationship Management (CRM).

* Acquainted and well versed with process like sales, Marketing, customer service and customer support, Business process, and recommended solutions to improve their processing using NetSuite.
* Experience in transforming **business requirements** into technical design by capturing workflows, use cases, data flow diagrams and NetSuite configurations.
* Highly motivated dynamic NetSuite consultant with strong functional and technical skills.
* In depth understanding in the areas of NetSuite **configuration**, **customization**, **integration**, data mapping, **testing**.
* Proficient in Technical and Business writing, Business Process Flow, Business process modeling and Business Analysis.
* Developed and managed in-depth KPI’s, dashboards and reports for all team functions at both management and individual level.
* Good knowledge in implement & configure the **manufacturing systems** in NetSuite Lighting Manufacturing.
* In depth experience implementing workflow solution using NetSuite workflow manager (Suite Flow), Suite lets, User Even scripts, client scripts, Scheduled Scripts and Restlet.
* Developed NetSuite customizations using NetSuite’s JavaScript API and suite cloud platforms (SuiteScript, SuiteTalk and SuiteFlow)
* Experience in working with NetSuite one world and multi book accounting, accounting using suite Cloud.
* Functional expertise with Record to Report(R2R), Order to Cash(O2C), & Procure to Pay(P2P), Items & Inventory management, fulfilment etc.
* Expertise in developing solutions on the NetSuite platform like custom records, lists, fields, forms, saved search, workflow and Suite Script.
* Good exposure in conducting training **sessions** to end users.
* Strong abilities in database programing using RDBMS database like **SQL**. Experience in writing SQL queries and retrieving data from different data sources.
* Technical experience including Suite Talk, **Workflow**, client scripts, server scripts, Suite let and external custom process using JavaScript, HTML and CSS.
* Expertise in Java/J2EE and technologies like Java Scripts, JSP, HTML5, CSS.
* Proficient in preparing various project **Documents** as Business Requirement Document (BRD), Functional specification document/System requirement specifications (**FSD/SRS**), Technical Design Document (TDD), Test plan Document (TPD), Test case Document (**TCD**) and Knowledge Transition Document (**KTD**).
* Proven ability to lead and manage complete project life cycles, from initial **planning/requirements gathering** to testing and deployment.
* Partner with **business stakeholders** driving the requirements to be sure they have a complete understanding of the improvements and changes.
* An Excellent Team player with good problem-solving approach having strong communication, leadership skills and ability to work in a time- constrained and team – oriented environment.

**Technical Skills:**

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| --- | --- |
| **ERP** | NetSuite ERP, Oracle Applications EBS |
| **Modules** | Account Payables, Account Receivables, General Ledger, Fixed Assets, Cash Management, Bill of materials, Purchasing, Inventory, Order Management, Project Accounting and Application Object Library. |
| **Languages** | JavaScript, HTML, CSS, SQL, PL/SQL |
| **Technologies** | NetSuite, Java. |
| **Web Technologies** | HTML5, CSS3, JavaScript |

**Professional Experience:**

**Client: Bestop, Inc. MAY 2017 – Current**

**Location: Nutley, NJ**

**Role: NetSuite Techno functional consultant/Administrator**

**Responsibilities:**

* Implement and configure the manufacturing system in NetSuite Light Manufacturing for Bestop, Inc.
* Work on the business development requirements, analysis, implementing the solutions and develop the code using NetSuite SuiteScript.
* Technical and functional analysis and conduct reviews to gather and process the requirements.
* Analyze and suggest the solution based on business requirements in the development perspective.
* Worked on creating the saved searches, reports and customizations, advanced suitescript based on business needs.
* Configure the manufacturing items, as per their type like assembly, inventory, service, non – inventory etc.
* Handling and helping with the issues of configuring.
* Develop the Auto- Build and Bin Assignment functionality, which should build the Work Order and assign the bins based on the criteria using the NetSuite SuiteScript.
* Auto build & Bin assignment for the different levels of child Work Orders for a main assembly parent Work Order.
* Develop script to route the work order to multiple work center or places at once. Needs to be overcome in routings as well for simultaneous routings.
* Develop script/workflow to define batch order release process and produce an Excel/CSV file containing consolidated from the bill of materials of all orders released. Produce a file with customizations needed on work order and trigger them the end level manufactures for making that sub assembly.
* Work on advanced KPI/reporting needs that require scripting for dash boarding that will help manage the daily business to supervisors such as a dashboard locator for WIP bins that is visual by production day and items done/not done.
* Work on moving the configurations and customizations to production environments and handle issues.
* Perform work order, assembly builds and bin assignment behavior and advise the business on the solutions
* Develop, Deploy, maintain and undertake the new work orders to meet the business requirements.
* Prepare detailed documents regarding setup changes and performing the configuration changes in functionality development
* Document technical and functional aspects on using the customized & developed functionalities

**Client: Aflac JUL 2016 – APR 2017**

**Location: Atlanta, GA**

**Role: NetSuite Techno Functional Consultant**

**Responsibilities:**

* Analyzing business requirements, **technical gaps and design**, coding, testing, and implementation of customizations within software environment.
* Develop, test and deploy customization, custom objects, new functionality based on evolving business needs.
* Maintain up-to- date knowledge of NetSuite functionality, customization and integration.
* Created Custom fields, Custom objects, Users, Roles and Profiles as required by the application.
* Maintained roles and permissions assigned to employees, provide on-going system/technical support to users, including training and access for all roles.
* Implemented some validations for some steps in the approval process by using Validation Rules.
* Handling NetSuite customizations using NetSuite’s JavaScript API.
* Managed and reconcile mass imports and exports of data.
* Supported **integration** between salesforce and NetSuite and Validate mapping engine and data cleansing are complete
* Extensively worked in the implementation of custom records, lists, fields, forms, saved search, workflows, Suite Script.
* Used the sandbox for testing and **migrated** the code to the deployment instance after testing.
* Customized **page layouts** on NetSuite for standard and custom objects
* Created test scenarios in a Sandbox environment, developed code and implemented it on the Production environment
* Managed and reconcile **mass imports** and exports of data.
* Enhanced NetSuite with Suite Talk Suite Scripts, Workflows, Web Services, Saved Searches and ERP Reports.
* Develop, test and deploy customization, custom objects, new functionality based on evolving business needs.
* Worked on Creating **Suite Scripts** such as User Event, Client, Suitelet, scheduled etc. and Workflows for the functionality that goes behind all the UI forms.

**Client: DOT1 SOLUTIONS PVT LTD August 2013 – JUNE 2015**

**Location: Bangalore, INDIA**

**Role: NetSuite Developer**

**Responsibilities:**

* Work extensively with business on NetSuite **ERP/CRM module** including new implementations, enhancements, integrations, support, and other special projects for different teams.
* Improved various NetSuite modules and increased efficiency in business procedures by developing process automation using Suite scripts.
* Used Suite Bundler to deliver and **deploy** NetSuite customizations to the production environment from sandbox.
* Wrote custom scripts (User Event, Client, Scheduled) to perform critical business operations within NetSuite in JavaScript.
* Support end-user requests for new searched, reports, KPI’s and **dashboards**.
* Design and Coding Suite Scripts, Client Scripts, User Events, Schedulers and Port lets
* Implementing various NetSuite modules including contracts, finance, and CRM
* Ensure business and functional requirements are properly configured in NetSuite.
* Creation of custom workflows, searches, **reports**, and **dashboards**.
* Design and build custom searches, reports, and objects within NetSuite.
* Configure NetSuite using forms, fields, custom records, and workflows to manage unique business process requirements.
* Helped in NetSuite’s projects of cleaning up of data and automation of data entry for entity and transaction records using Suite scripts (which is based on JavaScript) and custom workflows.
* Conducted CSV imports to add or update data in NetSuite per client specifications
* Wrote use cases, test scripts and user manuals for clients to follow and reference.
* Involved in **integration** of web focus reporting application.
* Maintained roles and permissions assigned to employees, provide on-going system/technical support to users, including training and access for all roles.
* Maintain data import/export and quality of the data.
* Detailed understanding of common business practices related to Accounting, Sales Operations, Quote-to- Cash

(including billing, revenue management, subscription software, professional services, purchasing and fulfillment)

* Developed workflows for various actions such as **Send Email** and Set Field functions
* Successful administration of NetSuite, including user and role management, troubleshooting, and end user support.

**Client: DIKSHA TECHNOLOGIES JUNE 2012 - JULY 2013**

**Location: Bangalore, INDIA**

**Role: Oracle Apps Developer**

**Responsibilities:**

* Preparation of technical specifications from the functional specifications received from the functional team, technical design using **AIM** methodology
* Design and developed the changes using **Oracle Forms, PL/SQL** through minor enhancements, **bug fixes**, **Form personalization**.
* Developed **AP** interface to import invoices from staging tables to **AP** open interface tables.
* Worked on **GL** interface to import journals from legacy systems into **GL** interface tables.
* Designed and developed Invoice rejection report, Active supplier list report and purchase order reports.
* Worked on **Oracle reports** to serve the business needs.
* Designed and built new database views and tables.
* Developed and customized **PL/SQL** programs, functions, procedures and triggers.
* Worked on performance tuning of complex queries, functions, procedures and packages.
* Interacted with business units to understand their needs.
* Developed custom interfaces to import data from legacy systems into the **Apps tables**.
* Worked on System Administrator and Application Developer responsibilities.
* Worked on **SQL** queries with analytical functions.
* Defining or Modifying Responsibilities, Menus, Functions, Request Groups, Reports, Forms, Concurrent Requests, Request Sets, Concurrent Programs, Value-sets and defined Flex Fields.
* Provided post-production support to the users.
* Debugging the issues and applying the necessary fixes.

**Education Details:**

Master’s in Computer Science, CSU.